

# Sheffield Urgent and Emergency Care Performance and Usage Update

Health Scrutiny Sub Committee

October 2023



# Content

- How has activity changed since before COVID?
- How have waiting times changed since before COVID?
- How are we performing against the 4 hour A&E target?
- What are our main challenges to performance?

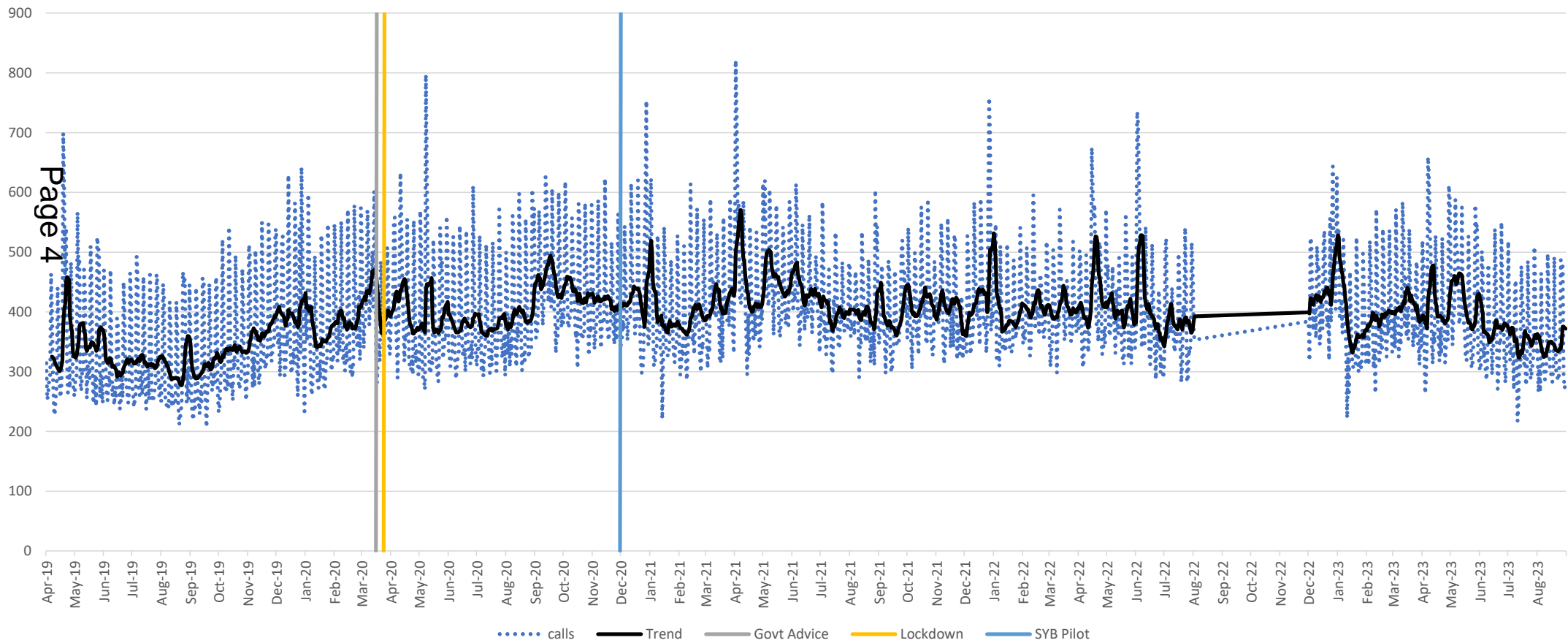


## How has activity changed since before COVID?

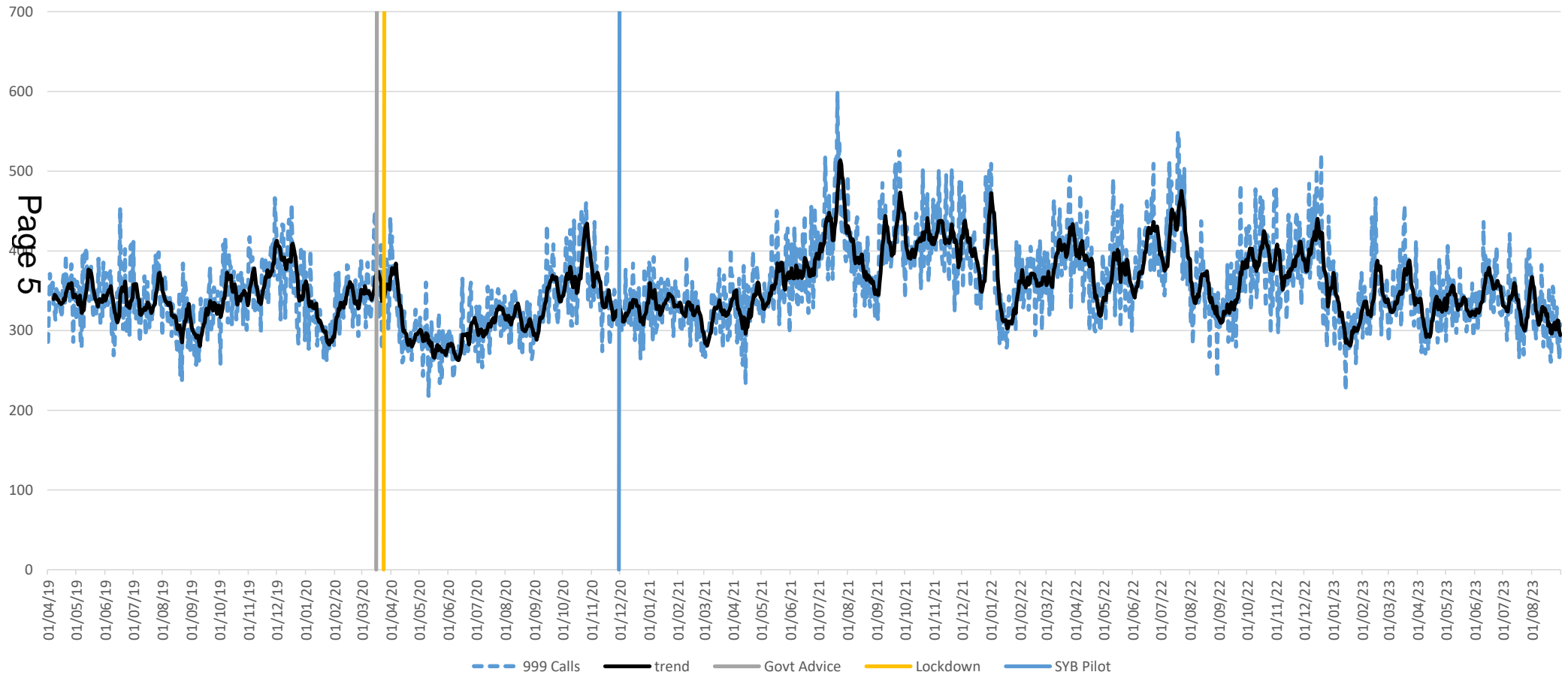
	Activity Change 23/24 compared to pre COVID
111 calls	Increased activity
Primary Care Hubs	Significantly increased activity
General Practice Collaborative Out of Hours Service	Significantly increased activity
Walk In Centre	Reduced activity
Minor Injuries Unit	Slightly increased activity but variable
999 calls	Activity now similar to pre COVID
STH A&E	Activity now similar to pre COVID
SCH A&E	Activity now similar to pre COVID



# 111 Calls for Sheffield



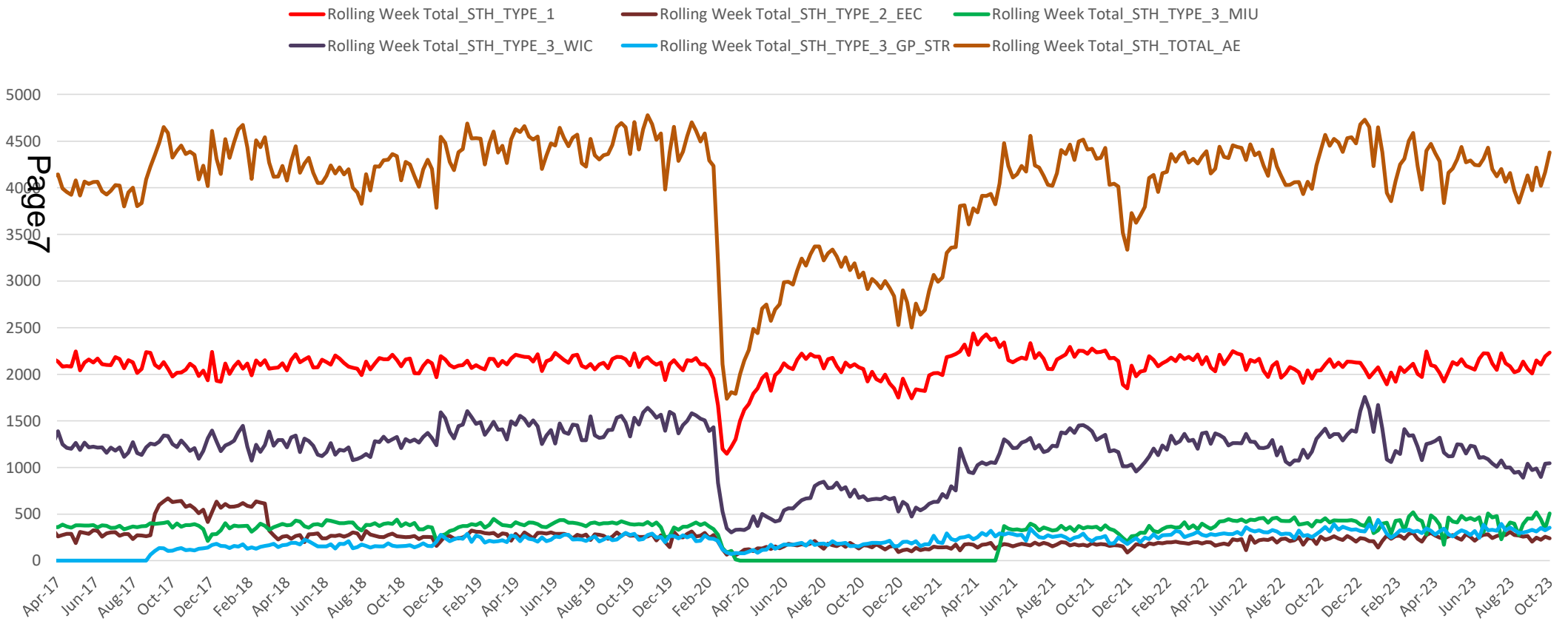
# 999 Calls for Sheffield



# Primary Care Hubs

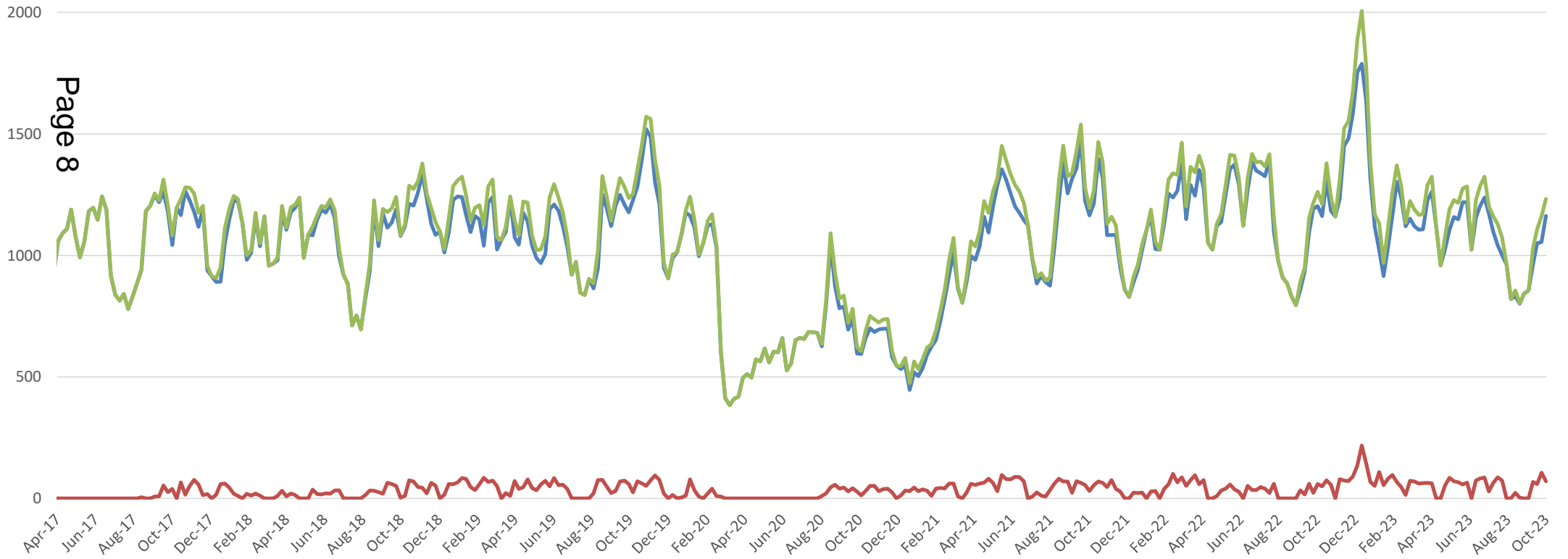


# Sheffield Teaching Hospitals NHS Foundation Trust



# Sheffield Children's' NHS Foundation Trust

Rolling Week Total\_SCH\_TYPE\_1    Rolling Week Total\_SCH\_TYPE\_3\_GP\_STR    Rolling Week Total\_SCH\_TOTAL\_AE





# How have waiting times changed since before COVID?

## At Northern General A&E

- More patients are treated within the first hour than prior to COVID.
- Less patients are treated within one to four hours than prior to COVID.
- More patients wait over four hours for treatment than prior to COVID

## At Walk In Services

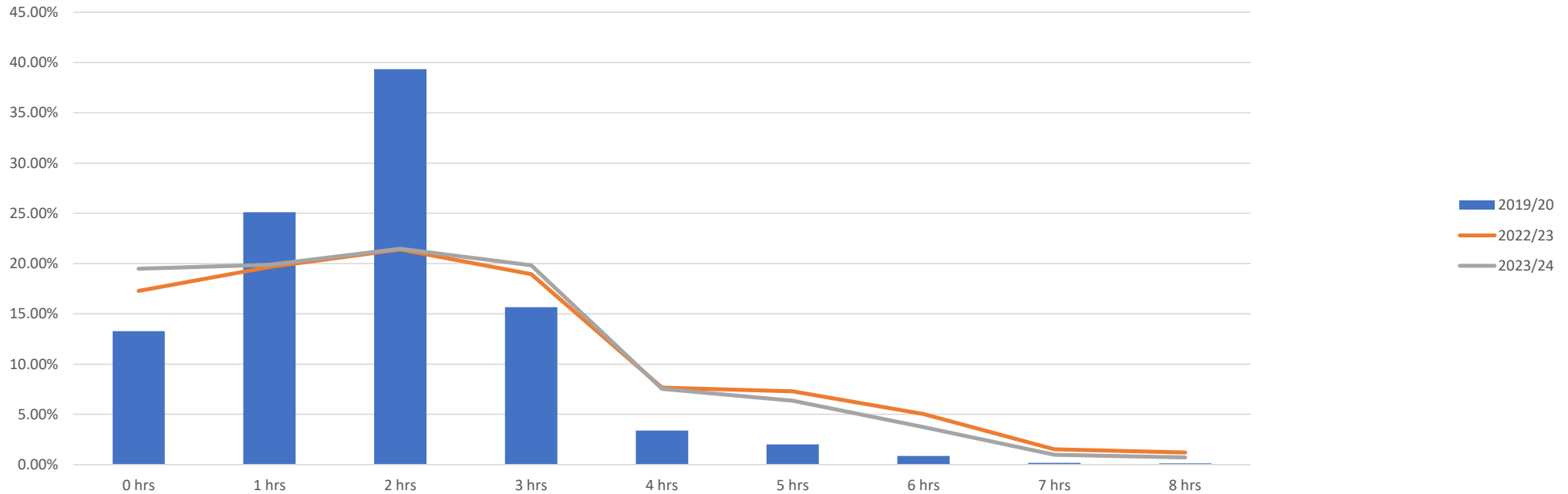
Slightly fewer patients are treated within the first hour than prior to COVID.

- This is due to a combination of factors including changes in demand, additional infection control measures and disruption related to industrial action



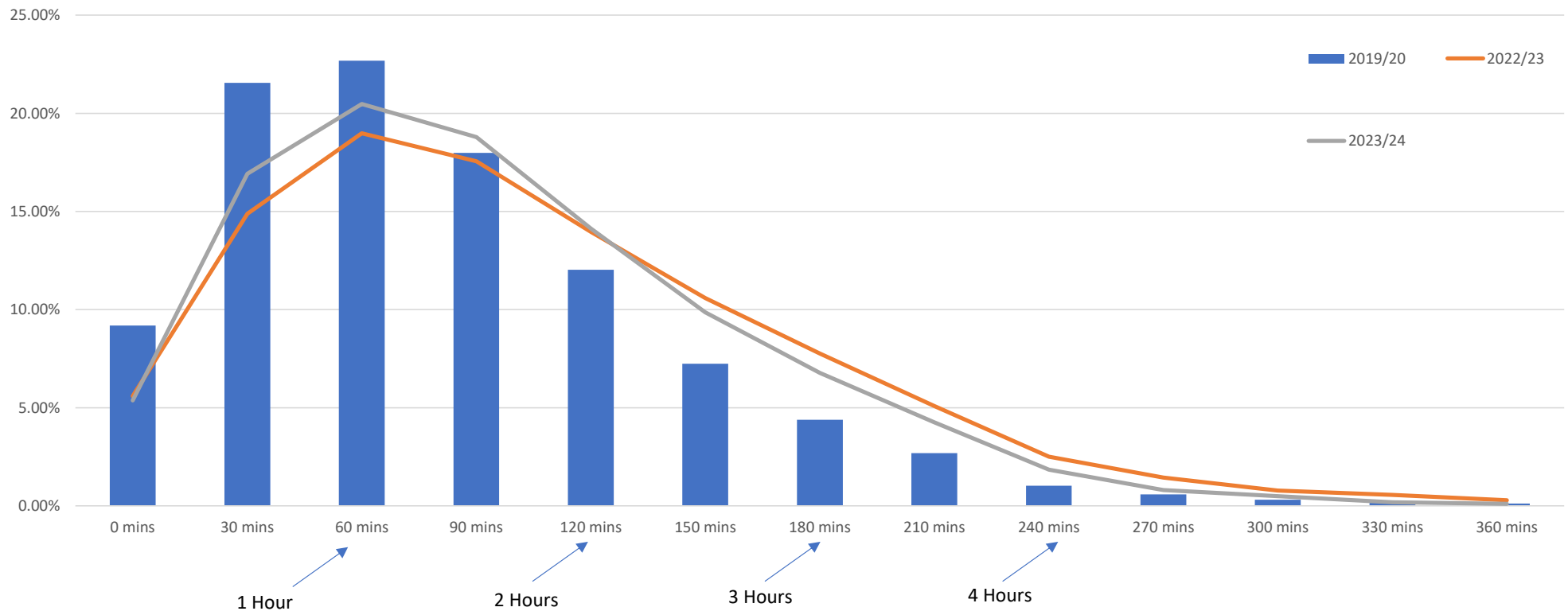
# Waiting times for Northern General A&E (Type 1)

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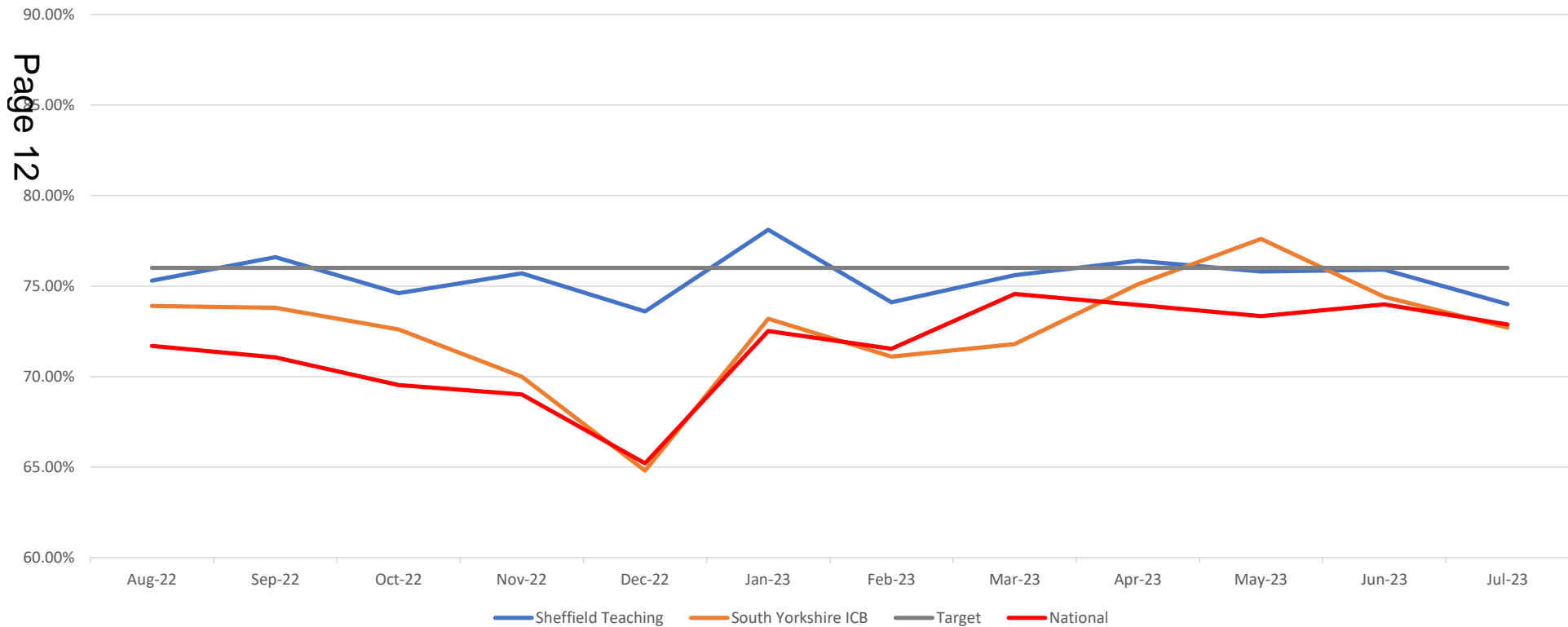
# Waiting times for Walk In services – MIU, WIC, NGH GP Streaming (Type 3)

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# How are we performing against the A&E target?

Current national target – 76% of patients should wait less than four hours from arrival to admission, transfer or discharge



# What are our main challenges to performance?

## Challenges

- Large volumes of patients with minor illness attending A&E Departments
- Delays in Ambulances handing over to NGH A&E
- Patients wait too long to receive care in hospital
- Patients wait too long to be discharged from hospital

## How we are addressing these

- By working together – no one organisation can solve these
- Providing services at an earlier point in the patient's journey and;
- Directing patients to more appropriate services and;
- Increasing capacity of existing services



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